



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh :: Amaravathi**

:: Present ::

N. Basavaiah, B.Sc, B.L.

Date: 21-11-2019

Appeal No. 23 of 2019-20

Between

**S.Gousia Begum, W/o Farooq, 18-19-1, Gonegandla Road, Yemmiganur,
Kurnool-Dist.**

... Appellant

And

- 1. Assistant Accounts Officer/ERO/Yemmiganur**
- 2. Assistant Executive Engineer/O/Yemmiganur**
- 3. Deputy Executive Engineer/O/Yemmiganur**
- 4. Executive Engineer/O/Adoni**

....Respondents

The above appeal- representation has come up for final hearing before the Vidyut Ombudsman on 14th-November-2019 at Kurnool. The complainant, as well as the respondents except the third respondent above, was present. Having considered the appeal-representation and the submissions made by the above persons present, the Vidyut Ombudsman passed the following:

1.This appeal has been preferred by the appellant-complainant against the order **dated.28-05-2019 in C.G.No:99/2018-19/Kurnool circle,** passed by the **Forum for Redressal of Consumer Grievances in Southern Power Distribution Company of A.P Limited, Tirupathi,** whereby and where-under the above Forum passed orders setting aside the final assessment order passed by the fourth respondent and directing the respondents to revise the bills of the complainant under Category No.2 normal tariff from 1-4-2016 to 31-03-2018 and allow the complainant to pay the bills in 6 monthly installments.

2.The facts leading to file this appeal are that the electricity service connection number 29398 was released by the respondents to the premises of the complainant at Yemmiganur under LT Category-II on 28.6.2013,that the classification of the above service connection was changed from category-II to category-I during March,2016 and the reason for the change of the classification of the above category is unknown, that the complainant was paying consumption charges as per demand notices without any default, that the AE/DPE/KNL inspected the above premises, found that the complainant was using the above service connection for non-residential purpose and booked a case of unauthorized usage, that provisional assessment was made by the third respondent for Rs.13,958/ and the final assessment was made by the fourth respondent for Rs.10,765/,that notices ,as per the above assessments, were issued to the complainant and that the complainant filed the complaint contesting the above final assessment order.

3. No evidence was adduced by both parties before the Forum. After considering the material available on record, the Forum passed the order

as stated supra. Not satisfied with the above order of the Forum, the complainant preferred this representation.

4. It is submitted on behalf of the complainant that as there is no fault on her part, she will not pay any amount to the respondents and that the electricity supply to the service connection was disconnected. The respondents submitted that as per the orders of the Forum, the bills were revised for two years, and as per those revised bills, the complainant has to pay Rs.16,532/. Hearing both parties and considering the fact that the complainant filed the complaint questioning the final assessment for Rs.10,765/ besides some other facts, I took recourse to mediation before deciding the case on merits. The mediation had been fructified. Finally, the complainant came forward to pay Rs.10,765/ as per the final assessment made by the fourth respondent in six monthly installments commencing from this month, and the respondents agreed for the above proposal on 14.11.2019, the date of hearing.

5. Today, it is informed through e-mail that the complainant paid Rs.1790/ on 18.11.2019 as 1st installment amount and that the electricity connection to the premises of the complainant is restored on 20.11.2019. Therefore, there is no need to frame any point for consideration in this case or to decide the representation on merits.

6. In the result, I set aside the order of the Forum by declaring that the complainant is liable to pay only Rs.10,765/ to the respondents less the first installment of Rs.1790/ paid on 18.11.2019. The complainant is permitted to pay the remaining amount of Rs.8975/ in five equal monthly installments of Rs.1795/ each commencing from 18th December,2019 onwards. It is needless to mention that the respondents are at liberty to

disconnect the electricity supply if the complainant commits default in payment of any one of the above monthly installments. This representation is thus disposed of .No costs.

7. A copy of this order is made available at
www.vidyutombudsman.ap.gov.in

This order is corrected and signed on 21st NOV, 2019.

s/d. N.Basavaiah
VIDYUT OMBUDSMAN

To

1. S.Gousia Begum, W/o Farooq, 18-19-1, Gonegandla Road, Yemmiganur, Kurnool-Dist.
2. Assistant Accounts Officer/ERO/Yemmiganur
3. Assistant Executive Engineer/O/Yemmiganur
4. Deputy Executive Engineer/O/Yemmiganur
5. Executive Engineer/O/Adoni

Copy To:

6. The Chairman, C.G.R.F., APSPDCL,19/13/65/A, Srinivasapuram, Near 132 kV Substation, Tiruchanoor Road, Tirupati - 517 503
7. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004

//CERTIFIED TRUE COPY//
//FORWARDED::BY ORDER//

