

BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh :: Amaravathi

:: Present ::

N. Basavaiah, B.Sc, B.L.

Date: 30-09-2019

Appeal No. 15 of 2019-20

Between

Sri. K. Krishna Mohan, D.No. 1-49, Near DOC Chemical Factory, Goteru(V),
Iragavaram(M), W.G. Dist-534217.

... Appellant

And

1. Assistant Engineer/Operation/Iragavaram.
2. Assistant Accounts Officer/ERO-Tanuku.
3. Assistant Divisional Engineer/Operation/Tanuku.
4. Assistant Divisional Engineer/Operation/Nallajerla.
5. Divisional Engineer/Assessments/Corporate office/Visakhapatnam.

....Respondents

The above appeal- representation has come up for final hearing before the Vidyut Ombudsman on 27th-SEP-2019 at Eluru. The complainant and the respondents 1 and 3 were present. Having considered the appeal-representation and the submissions made by the above persons present, the Vidyut Ombudsman passed the following:

1. This appeal has been preferred by the appellant-complainant against the order dated.25-05-2019 in C.G.No:44/2019/Eluru circle, passed by the Forum for Redressal of Consumer Grievances in Eastern Power Distribution Company of A.P Limited, Visakhapatnam, whereby and

where-under the above Forum set aside the assessment proceedings and directed the respondents to revise the assessment duly bifurcating the total consumption of the one year back period of the subject matter of the service, taking into consideration of 600 watts towards non-domestic usage and 400 watts towards domestic usage out of the total contracted load of 1000 watts.

3.The facts of this case are that the complainant, resident of Goteru village, Nallajerla Mandal, is the consumer of the electrical service connection No.6006 of LT category-1 with a contracted load of 1000 Watts and on 22-09-2018, the fourth respondent inspected the above premises and found the complainant also utilizing power supply from his residential house to his shop in front of his house. According to the complainant, it is a vegetable shop, but it is a cool drink shop, according to the respondents.4th respondent made a provisional assessment for Rs.2816/ and the complainant paid that amount. Thereafter, the fifth respondent made a final assessment for Rs.24,918/.The complainant, without preferring an appeal to the appellate authority, approached the Forum.

4.Exs.A1 to A3 are marked .The Forum, after considering the material available on record, passed orders as stated supra. Not satisfied with the above order, the complainant preferred this appeal-representation. .

5.It is submitted by the complainant that he is only a small vegetable vendor, that he already paid Rs,9000/and odd and is not in a position to pay the remaining amount and that therefore, the amount due from him may be reduced to the amount already paid by him. It is submitted on

behalf of the respondents that the load of Fridge was noted as 500 watts instead of 200 watts by mistake and that if calculation, as per the guidelines given in the GTCS and as per the orders of the Forum, is made, the amount payable by the complainant will come to Rs.7,400/ .

6. Considering the above submission made on behalf of the respondents, coupled with the submission made by the complainant, I am of the view that there is no need to frame any point for consideration in this case. It appears the complainant paid electricity charges more than the amount payable by him.

7. In the result, I assess the electricity charges payable by the complainant at Rs.7,400/ and direct the respondents to refund the excess amount collected by them from the complainant by way of adjustment in the subsequent bills as per the provisions of the Electricity Supply Code. The appeal-representation is, thus, disposed of. No costs

8. A copy of this order is made available at
www.vidyutombudsman.ap.gov.in

This order is corrected and signed on 30th SEP, 2019.

s/d.N.Basavaiah

VIDYUT OMBUDSMAN

To

1. Sri. K. Krishna Mohan, D.No. 1-49, Near DOC Chemical Factory, Goteru(V), Iragavaram(M), W.G. Dist-534217.
2. Assistant Engineer/Operation/Iragavaram.
3. Assistant Accounts Officer/ERO-Tanuku.
4. Assistant Divisional Engineer/Operation/Tanuku.
5. Assistant Divisional Engineer/Operation/Nallajerla.
6. Divisional Engineer/Assessments/Corporate office/Visakhapatnam

Copy To:

7. The Chairman, C.G.R.F., APEPDCL, P & T Colony, Seethammadhara, Near Gurudwara Junction, Visakhapatnam - 530 013.
8. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.

//CERTIFIED TRUE COPY//

//FORWARDED:::BY ORDER//