



**BEFORE THE VIDUYUT OMBUDSMAN
Andhra Pradesh & Telangana**

:: Present ::

C. Ramakrishna

Date: 11-11-2014

Appeal No. 79 of 2013

Between

Sri. G. Ashok Kumar, Plot No.100 A, Addagutta Society, Opp: J.N.T.U,
Kukatpally, Hyderabad - 500 085

... Appellants

And

1. The AE/Operation/TSSPDCL/Bhagyanagar/Hyderabad.
2. The ADE/Operation/TSSPDCL/Kukatpally/Hyderabad.
3. The AAO/ERO/TSSPDCL/KPHB/Hyderabad.
4. The DE/Operation/TSSPDCL/Kukatpally/Hyderabad

... Respondents

The above appeal filed on 04-07-2013 has come up for final hearing before the Vidyut Ombudsman on 10-11-2014 at Hyderabad. The appellant was absent while the respondents were present. Having considered the appeal, the written and oral submissions made by the respondents, the Vidyut Ombudsman passed the following:

AWARD

2. The appeal arose out of the grievance of the consumer that the

reconnection for his service was given with a delay of 3 years; that no compensation was paid to him for the burning of his laptop etc., in spite of a lapse of more than 3 years and that his complaint about wrong meter reading has not been looked into in spite of a lapse of 3 years.

3. Notices were issued for hearing the matter. The appellant appeared for none of the hearings scheduled on 06-01-2014, 06-02-2014, 26-03-2014, 30-06-2014, 04-08-2014 and 10-11-2014. Having seen that the appellant is not appearing for the hearings, in spite of giving him an opportunity of being present, this authority was forced to send the final notice of hearing through Registered Post Acknowledgement Due. Even for this notice also, there was no appearance from the appellant. But he kept on writing elaborate letters complaining of various grievances without substantiating them with material evidence. An examination of the grievances called for supporting material from the appellant's side. None of the grievances were substantiated with any material evidence from his side. In fact one of the service connections that is mentioned in the grievance of the appellant does not relate to him at all. It stands in the name of one Sri. D. Ramana Kumar. No authorization is produced by the appellant to show that he is authorized to represent the grievance on behalf of D. Ramana Kumar. The respondents submitted that they contacted Sri. D. Ramana Kumar and were informed that he has no grievance whatsoever.

4. The appellant has unnecessarily taken lot of valuable time and resources of this authority for carrying on the hearing process relating to this appeal. The delay in the disposal of the appeal is totally attributable to the appellant. Therefore, in accordance with clause 9(5) of Regulation 1 of 2004,

this authority rejects the appeal filed by the appellant, as the delay is totally attributable to him.

5. This order is corrected and signed on this 11th day of November, 2014.

6. A digitally signed copy of this order is made available at www.vidyutombudsman.ap.gov.in.

VIDYUT OMBUDSMAN

To

1. Sri. G. Ashok Kumar, Plot No.100 A, Addagutta Society, Opp: J.N.T.U, Kukatpally, Hyderabad - 500 085.
2. The Assistant Engineer, Operation, TSSPDCL, Bhagyanagar, 33/11 kV Substation, HMT Hills, Shamshiguda Village, Near Jalavaya Vihar Gate Hyderabad - 500 072
3. The Assistant Divisional Engineer, Operation, TSSPDCL, Kukatpally, Hyderabad - 500 072
4. The Assistant Accounts Officer, ERO, TSSPDCL KPHB, Hyderabad - 500 072
5. The Divisional Engineer, Operation, TSSPDCL, Kukatpally, Hyderabad - 500 072

Copy to:

6. The Chairman, C.G.R.F -2 (Greater Hyderabad Area), TSSPDCL, H. No.8-3-167/E/1, CPTI Premises, GTS Colony, Vengalaraonagar Colony, Erragadda, Hyderabad - 500 045.
7. The Secretary, TSERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.