



**BEFORE THE VIDYUT OMBUDSMAN  
Andhra Pradesh & Telangana**

**:: Present ::**

**C. Ramakrishna**

**Date: 16-10-2014**

**Appeal No. 23 of 2014**

**Between**

**Sri. Koppula Venkat Reddy, D.No.4-11-527/1, Road No.1, Neelagiri Colony,  
Nalgonda Dist. Pin: 508 001 Cell: 93978 34592**

**... Appellant**

**And**

- 1. The Addl. Assistant Engineer, Operation, Nalgonda Rural, TSSPDCL, Nalgonda.**
- 2. The Asst. Divisional Engineer, Operation, Nalgonda Town, TSSPDCL, Nalgonda.**
- 3. The Divisional Engineer, Operation, Nalgonda, TSSPDCL, Nalgonda.**
- 4. The Superintending Engineer, Operation, Nalgonda Circle, TSSPDCL, Nalgonda**

**... Respondents**

The above appeal filed on 13-05-2014 has come up for final hearing before the Vidyut Ombudsman on 14-10-2014 at Nalgonda. The appellant, as well as respondents 1 to 4 above were present. Having considered the appeal, the written and oral submissions made by the appellant and the respondents, the Vidyut Ombudsman passed the following:

## AWARD

2. The appeal arose out of the grievance of the appellant that the respondents have not implemented the order of the CGRF.

3. The appellant stated in his appeal that the respondents have not been implementing the orders of the CGRF that were issued on 22-10-2013 in spite of the CGRF ordering that they shall implement the orders within 15 days. The appellant sought for speedy implementation of the CGRF's orders.

4. The respondents were issued a notice for hearing the appeal. None of the respondents submitted any written submission in the matter in spite of the notices.

5. When the matter has come up for final hearing, the appellant reiterated the contents of the appeal and sought implementation of the CGRF's orders issued in C.G. No. 227/2013/Nalgonda Circle, dated:22-10-2013. The order of the CGRF was perused.

6. The appellant is having an agricultural service connection since 16-1-2009. The appellant approached the CGRF complaining about erecting intermediate poles and rectifying loose lines at SS-10 & SS-6 DTrs and the respondents' act of not arranging for intermediate LT line for his agricultural service to ensure safety of people. The CGRF itself had noted that the poles were erected at SS-10 but that loose lines have not been rectified and that the work at SS-6 has not been completed as on 22-10-2013. Therefore, the

CGRF ordered for completion of the works by 31-10-2013. It is accepted by the appellant that the work has since been completed.

7. While noting that partial work was done and ordering for the completion of the remaining pending works, the CGRF had also ordered for compensation in the case. When the work itself had not been completed and the delay in the completion of the work could not be ascertained, ordering for compensation is premature. Part of the work has reportedly been completed by March 20, 2013 and part of it was not completed as on 22-10-2013, the date on which the CGRF had issued its order. Yet, the CGRF had taken 01-07-2013 as the starting date and 31-10-2013, a future date from its own order date, as ending date to compute liability for compensation. This is strange. When the basic issue that needs rectification is not covered as an item under the Standards of Performance regulation, ordering for compensation does not arise. Erection of intermediate poles and raising the height of the LT lines is not one of the items mentioned in the SoP regulation. Hence, payment of compensation cannot be ordered on such an item of work. The case of the appellant is not that he had suffered disruption in supply. The compensation ordered by the CGRF is not correct.

8. Therefore, the order of the CGRF is set aside and the appeal is dismissed.

9. This order is corrected and signed on this 16<sup>th</sup> day of October, 2014.

**VIDYUT OMBUDSMAN**

**To**

1. Sri. Koppula Venkat Reddy, D.No.4-11-527/1, Road No.1, Neelagiri Colony, Nalgonda Dist. Pin: 508 001 Cell: 93978 34592
2. The Addl. Assistant Engineer, Operation, Nalgonda Rural, TSSPDCL, Nalgonda.
3. The Asst. Divisional Engineer, Operation, Nalgonda Town, TSSPDCL, Nalgonda.
4. The Divisional Engineer, Operation, Nalgonda, TSSPDCL, Nalgonda.
5. The Superintending Engineer, Operation, Nalgonda Circle, TSSPDCL, Nalgonda

**Copy to:**

6. The Chairman, C.G.R.F-1,(Rural), TSSPDCL, Door No. 8-3-167/14, GTS Colony, Vengalraonagar Colony, Erragadda, Hyderabad - 500 045.
7. The Secretary, APERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.