



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh & Telangana**

:: Present ::

C. Ramakrishna

Date: 16-10-2014

Appeal No. 21 of 2014

Between

Sri. Koppula Sulochana, D.No.4-11-527/1, Road No.1, Neelagiri Colony,
Nalgonda Dist. Pin: 508 001

... Appellant

And

1. The Addl. Assistant Engineer, Operation, Nalgonda Rural, TSSPDCL, Nalgonda.
2. The Asst. Divisional Engineer, Operation, Nalgonda Town, TSSPDCL, Nalgonda.
3. The Divisional Engineer, Operation, Nalgonda, TSSPDCL, Nalgonda.
4. The Superintending Engineer, Operation, Nalgonda Circle, TSSPDCL, Nalgonda

... Respondents

The above appeal filed on 13-05-2014 has come up for final hearing before the Vidyut Ombudsman on 14-10-2014 at Nalgonda. The appellant, as well as respondents 1 to 4 above were present. Having considered the appeal, the written and oral submissions made by the appellant and the respondents, the Vidyut Ombudsman passed the following:

AWARD

2. The appeal arose out of the grievance of the appellant that the respondents have not implemented the order of the CGRF.

3. The appellant stated in her appeal that the respondents have not been implementing the orders of the CGRF that were issued on 22-10-2013 in spite of the CGRF ordering that they shall implement the orders within 15 days. The appellant sought speedy implementation of the CGRF's orders.

4. The respondents were issued a notice for hearing the appeal. None of the respondents submitted any written submission in the matter in spite of the notices.

5. When the matter has come up for final hearing, the appellant, represented by her husband, reiterated the contents of the appeal and sought implementation of the CGRF's orders issued in C.G. No. 228/2013/Nalgonda Circle, dated:22-10-2013. The orders of the CGRF was perused.

6. The issue was that the respondents had taken nine days to redress the problem of restoration of agricultural service connection. The appellant complainant, complained to the CGRF that the respondent officers were intentionally delaying the rectification of LT lines laid to her agricultural borewells under SSI DTr in spite of her complaint about the same as early as 20-12-2012. The respondents stated before the CGRF that erection of an intermediate pole at SF 270/2 under SS-6 will be taken up to maintain

adequate ground clearance by the end of October, 2013. Having given a finding that the respondents have not acted in accordance with the Standards of Performance regulation issued by the Hon'ble Commission, the CGRF had ordered for payment of compensation @ Rs. 50/- per day from 01-01-2013 to the date of completion of the work and directed that the work shall be completed by the respondents before 31-10-2013.

7. Having gone through the issue in detail, this authority finds that the issue relates to erection of an intermediate pole to maintain adequate ground clearance to ensure safety of the people. This is an item that is not covered under the Standards of Performance regulation issued by the Hon'ble Commission. Moreover, ordering for compensation when the work itself had not been completed is premature. CGRF had ordered for payment of compensation incorrectly in this case. The respondents have not paid the compensation so far to the appellant herein.

8. Therefore, it is hereby ordered that order of the CGRF is set aside as it is not in conformity with the SoP regulation issued by the Hon'ble Commission and the CGRF doesn't have any power to order for compensation without reference to the SoP regulation. In view of this, the appeal is dismissed.

9. This order is corrected and signed on this 16th day of October, 2014.

VIDYUT OMBUDSMAN

To

1. Sri. Koppula Sulochana, D.No.4-11-527/1, Road No.1, Neelagiri Colony,
Nalgonda Dist. Pin: 508 001
2. The Addl. Assistant Engineer, Operation, Nalgonda Rural, TSSPDCL,
Nalgonda.
3. The Asst. Divisional Engineer, Operation, Nalgonda Town, TSSPDCL,
Nalgonda.
4. The Divisional Engineer, Operation, Nalgonda, TSSPDCL, Nalgonda.
5. The Superintending Engineer, Operation, Nalgonda Circle, TSSPDCL,
Nalgonda

Copy to:

6. The Chairman, C.G.R.F-1,(Rural), TSSPDCL, Door No. 8-3-167/14, GTS
Colony, Vengalraonagar Colony, Erragadda, Hyderabad - 500 045.
7. The Secretary, APERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills,
Hyderabad - 500 004.