



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh & Telangana**

:: Present ::

C. Ramakrishna

Date: 18-10-2014

Appeal No. 18 of 2014

Between

Sri. B. Anjaiah, # 12-1-485/127, Indira Nagar, Seetharambagh, Asif Nagar,
Hyderabad - 500 004

... Appellant

And

1. The AE/Operation/Mangalhat/TSSPDCL/Hyderabad
2. The ADE/Operation/Seetharambagh/TSSPDCL/Hyderabad
3. The AAO/ERO/Sultan Bazaar/TSSPDCL/Hyderabad

... Respondents

The above appeal filed on 07-05-2014 has come up for final hearing before the Vidyut Ombudsman on 30-09-2014 at Hyderabad. The respondents were represented by the JAO and a Senior Assistant. Having considered the appeal, the written and oral submissions made by the appellant and the respondents, the Vidyut Ombudsman passed the following:

AWARD

2. The appeal arose out of the complaint of the consumer about an abnormal jump in meter readings.

3. The appellant stated in his appeal that his meter had experienced abnormal jump; that even after contacting the respondent AE, no relief had come his way; that therefore he had approached the CGRF; that the CGRF had ordered the issue in his favour; that in spite of the CGRF's order, the respondents are demanding that he should pay the charges as per the abnormal reading.

4. The respondents were issued a notice for hearing the appeal and the appeal was posted for hearing on 30-9-2014. By the time of the appeal, the respondents have submitted a written submission informing that the order of the CGRF has been implemented in full.

5. During the hearings, the respondents confirmed again that the CGRF's order has been implemented in the presence of the appellant. The appellant also confirmed the same.

6. Therefore, the appeal is disposed of as settled.

7. This order is corrected and signed on this 18th day of Oct, 2014.

VIDYUT OMBUDSMAN

To

1. Sri. B. Anjaiah, # 12-1-485/127, Indira Nagar, Seetharambagh, Asif Nagar, Hyderabad - 500 004

2. The Asst. Engineer, Operation, Seetharambagh, Mangalhat, TSSPDCL, Hyderabad
3. The Asst. Divisional Engineer, Operation, Seetharambagh, TSSPDCL, Hyderabad
4. The Asst. Accounts Officer, ERO-2, Sultan Bazaar, TSSPDCL, Greater Hyderabad

Copy to:

5. The Chairman, C.G.R.F -2 (Greater Hyderabad Area), TSSPDCL, H. No. 8-3-167/E/1, CPTI Premises, GTS Colony, Vengal Rao Nagar Colony, Erragadda, Hyderabad - 500 045.
6. The Secretary, APERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.