



**BEFORE THE VIDYUT OMBUDSMAN  
Andhra Pradesh & Telangana**

**:: Present ::**

**C. Ramakrishna**

**Date: 08-12-2014**

**Appeal No. 146 of 2013**

**Between**

**M/s. Emmennar Bio-Tech (P) Ltd., Plot No. 15, Jawaharlal Nehru Pharma City  
(P), Tadi (Village), Paravada (M), Visakhapatnam - 531 019**

**... Appellants**

**And**

- 1. The ADE/O/APEPDCL/Anakapalli/Visakhapatnam District**
- 2. The DE/O/APEPDCL/Anakapalli/Visakhapatnam District**
- 3. The SAO/O/APEPDCL/Visakhapatnam**
- 4. The SE/O/APEPDCL/Visakhapatnam**

**... Respondents**

The above appeal filed on 03-03-2014 has come up for final hearing before the Vidyut Ombudsman on 01-12-2014 at Visakhapatnam. The appellants, as well as respondents 1 to 3 above were present. Having considered the appeal, the written and oral submissions made by the appellants and the respondents, the Vidyut Ombudsman passed the following:

## AWARD

2. The appeal arose out of the complaint of the consumer about the DISCOM unnecessarily charging for the installation of an ABT meter and excess bill charged for about 1877 units.

3. The appellants stated in their appeal that they have been asked to pay Rs. 1,87,530/- towards the cost of an ABT meter to enable them to avail open access power from IEX; that they have accordingly paid for the same in February, 2013; that subsequently the DISCOM had communicated that there is no need for an ABT meter and thereupon the appellants have returned the meter; that in February, 2013 they were levied charges for 1877 units which were not consumed by them; that their representations to the DISCOM to return the cost of the ABT meter and remove the excess charges relating to the 1877 units, have not evoked any response from them; and that the DISCOM is not refunding the amounts claimed by them in spite of there being an order from the CGRF. The appellants prayed that suitable orders may be issued to see to it that the DISCOM refunds the amounts.

4. Notices were issued for hearing the matter. The respondents have not submitted any written submissions in the matter. When the matter came up for hearing on 01-12-2014, the appellants filed a letter stating that the grievances raised by them have been resolved to their satisfaction and that the matter may be treated as closed in view of the same. Taking cognizance of the letter, the appeal filed is disposed of as settled.

5. This order is corrected and signed on this 8<sup>th</sup> day of December, 2014.

6. A digitally signed copy of this order is made available at [www.vidyutombudsman.ap.gov.in](http://www.vidyutombudsman.ap.gov.in).

## **VIDYUT OMBUDSMAN**

### **To**

1. M/s. Emmennar Bio-Tech (P) Ltd., Plot No. 15, Jawaharlal Nehru Pharma City (P), Tadi (Village), Paravada (M), Visakhapatnam - 531 019
2. The Assistant Divisional Engineer, Operation, APEPDCL, Anakapalli, Visakhapatnam District - 531 001
3. The Divisional Engineer, Operation, APEPDCL, Anakapalli, Visakhapatnam District - 531 001
4. The Senior Accounts Officer, Operation, APEPDCL, Opp. Green Park Hotel, Vidyut Sakha Building, Visakhapatnam 530 002
5. The Superintending Engineer, Operation, APEPDCL, Opp. Green Park Hotel, Vidyut Sakha Building, Visakhapatnam 530 002

### **Copy to:**

6. The Chairman, C.G.R.F., APEPDCL, P & T Colony, Seethammadhara, Near Gurudwara Junction, Visakhapatnam - 530 013
7. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004