## 23.08.2023

## <u>Rep.No.06 of 2023-24</u>

During the last one year, the hearing could be made on video conferencing. But today as informed by the PS, he could not secure link and the link given to him by the department is not supported by the present laptop available with him or the laptop present with me. He is said to have spoken to Sri Bhagavan who is said to be the network administrator of APEPDCL and the said Bhagavan is said to have advised to install Windows 10 in the laptops of this office to support the link. Therefore, this matter is adjourned to 31.8.2023 for physical hearing at 11 AM at this office of Vidyut Ombudsman. PS shall inform the parties over their phones about this inconvenience and the date of adjournment besides regular posting of this docket order in VO's website.

> Call on 31.8.2023 11 AM Sd/-Vidyut Ombudsman-AP