



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh :: Hyderabad**

:: Present ::

N. Basavaiah, B.Sc, B.L.

Date: 30-06-2017

Appeal No. 11 of 2015

Between

Sri. H. Bala Madaiah & Another, H.No. 1-373, Dharmavaram Village, Dhone Mandal,
Kurnool District.

...Appellant/ Complainant

And

1. The AE/Operation/APSPDCL/Dhone Rural/Kurnool
2. The ADE/Operation/APSPDCL/Dhone/Kurnool
3. The DE/Operation/APSPDCL/Dhone/Kurnool
4. The SE/Operation/Kurnool Circle/Kurnool
5. The Project Director/DWAMA/Kurnool

... Respondents

The above appeal- representation filed on 24-06-2015 has come up for final hearing before the Vidyut Ombudsman on 21-06-2017 at Kurnool. One Boya Maddileti on behalf of the complainant, as well as the 1st respondent, and the representatives of 4th and 5th respondents, Divisional Engineer(Transformers), Kurnool on behalf of the 4th respondent, and the superintendent of the office of the 5th respondent on behalf of the 5th respondent above, was present. Having considered the appeal, the submissions made on behalf of the complainant and the respondents, the Vidyut Ombudsman passed the following:

ORDER

1. This appeal has been preferred by the appellant-complainant against the order ***dated.29-03-2014 in C.G.NO:06/2014/Kurnool Circle***, passed by the ***Forum for Redressal of Consumer Grievances in Southern Power Distribution Company of A.P Limited, Tirupati***, whereby and where-under



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the above Forum passed the order as follows:

"The Forum directs the respondents to provide Agl Connection to the complainants' bore well duly coordinating with the DWAMA authorities for arranging payments and report compliance to the Forum.

- The complaint is disposed accordingly."
2. The complainant preferred this representation as the respondents did not implement the orders passed by the Forum. My learned predecessor on 02-06-2016 passed the following order:

"The DWAMA authorities i.e., the fifth respondent herein shall release an amount of Rs. 53,977/- within one week from the date of receipt of this order to the DISCOM's authorities;

- The appellant shall pay an amount of Rs. 1,023/- to the DISCOM's authorities likewise within one week from the date of receipt of this order;
- The respondent ADE shall see to it that the borewell in question in energized through solar pump set means within 2 months from the date of receipt of this order; and
- The respondents shall submit a compliance report within 15 days from thereafter to this authority without fail."

3. Thereafter on 04/01/2017, one of the complainants by name Balamadaiah sent a written representation to this authority stating that the persons relating to solar pump set visited their bore and told him that it is not possible to install solar pump set to his borewell and that therefore, he prayed to do justice in this case. Thereafter, I ordered notices to both sides to the representation directing them to appear before me at Kurnool and made efforts for mediation after the appearance of both parties.

4. On 21-06-2017, one Boye Madileti appeared and submitted a letter executed by one of the complainants, Boye Maddileti stating that the



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grievance of the complainants against R1 to R4 except the motor to be provided by the 5th respondent was redressed. A memo on behalf of the fifth respondent is filed stating that the submersible motor pump set will be provided to the complainants' borewell within two months without releasing funds to the APSPDCL.

5. Considering the above memos, I am of the view that there is no need to frame any point for consideration or to decide anything in this case on merits and that a direction to the fifth respondent to provide a motor pump set to the complainants' borewell within two months as per the above undertaking filed on behalf of the 5th respondent in this case is sufficient.

6. In the result, I direct the 5th respondent to provide a motor pump set to the complainants' borewell on or before 21st August 2017 as per the undertaking given before this authority. In the circumstances of this case, I direct both parties to bear their respective costs. This representation is thus disposed of with the above modification in the earlier order passed by my predecessor.

7. This order is corrected and signed on this 30th day of June, 2017.

8. A signed copy of this order is made available at
www.vidyutombudsman.ap.gov.in.


VIDYUT OMBUDSMAN

To

1. Sri. H. Balamadaiah and Anothers, H-No. 1-373, Dharmavaram Village, Dhone Mandal, Kurnool District -
2. The Assistant Engineer, Operation, Adoni, APSPDCL, Dhone Rural, Kurnool District -518 222.
3. The Assistant Divisional Engineer, Operation, APSPDCL, Dhone, Kurnool District - 518 222.



4. The Divisional Engineer, Operation, APSPDCL, Dhone, Kurnool District-
5. The Superintending Engineer, Operation, APSPDCL, Vidyut Bhavan, Opp: NEW RTC Bus Stand, Kurnool District - 518 001.
6. The Project Director, Collectors, Complex, DWAMA, Kurnool, Kurnool District -

Copy to:

7. The Chairman, C.G.R.F., APSPDCL, 19/13/65/A, Sreenivasapuram, Near 132 KV Substation, Tiruchanoor Road, Tirupati-517 503.
8. The Secretary, APERC, 11-4-660, 4th Floor, SingareniBhavan, Red Hills, Hyderabad - 500 004.