



**BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh :: Amaravathi**

:: Present ::

N. Basavaiah, B.Sc, B.L.

Date: 24 -3-2020

Appeal No. 48 of 2019-20

Between

G.Ezra Emmanuel, White House, Eden Garden, Gangadhara Nellore (V)(P),
Gagadhara Nellore Mandal, Chittoor District

... Appellant

And

1. The Assistant Executive Engineer/Operation /APSPDCL/Gangadhara Nellore, Chittoor Dt
2. The Deputy Executive Engineer / Operation /APSPDCL/Chittoor
3. The Executive Engineer / Operation / APSPDCL/Chittoor

....Respondents

ORDER

The above appeal- representation came up for final hearing before the Vidyut Ombudsman on 19-03-2020 at Vijayawada. The appellant, as well as the respondents, was present. Having considered the appeal-representation and the submissions made by both parties through video conference, the Vidyut Ombudsman passed the following:

1. This appeal has been preferred by the appellant against the order **dated.31-12-2019 in C.G.No. 72/2018-19/Tirupati Circle**, passed by the **Forum for Redressal of Consumer Grievances in Southern Power Distribution Company of A.P Limited, Tirupati**, whereby and where under the above Forum dismissed the complaint filed by one G. John Christopher son of Joseph, B.C Naidu Colony, Chittoor District, as complainant, for restoration of an agricultural service connection disconnected and advised the complainant to apply for shifting of service connection as per the procedure.

2. The facts leading to file this appeal representation, in brief, are that an unauthorized agricultural connection of the complainant with service connection number 5111207000774 of Gangadhara Nellore was regularized on 30-03-1996, and it was disconnected as the complainant committed default in payment of cc charges while the bore dried up, that the complainant paid the arrears payable to the licensee and requested the licensee for restoration of the above service connection for another bore well dug at another place and that as the respondents did not accept the request of the complainant, he filed the complaint and got the consumer name changed from his name to the name of his brother, the appellant herein, on 12-12.2018.

3. No evidence was adduced by both parties before the Forum. The Forum, after considering the material available on record, passed orders as stated supra. Not satisfied with the above order, the appellant preferred this appeal-representation.

4. The appellant submitted that the new location is at a distance of only 50 meters from the previous place. The respondents submitted that the service line

is to be shifted and supported the order of the Forum. The appellant is not willing for the above as he has to pay more than one lakh towards shifting charges. Considering the facts of this case, I took recourse to mediation. It is suggested by the respondents during the mediation that if the appellant applies for fresh agricultural connection by paying Rs.10,000/ before this month, they will provide the connection before 31-3-2021. The appellant agrees for the above proposal. In view of the above, there is no need to frame any point for consideration or to settle the representation on merits.

5. In the result, I dismiss the appeal representation confirming the order of the Forum and recording the undertaking given by the respondents that they will provide an agricultural connection to the appellant complainant if the appellant applies for fresh agricultural connection by paying Rs.10,000/ before 31.03.2020. No costs.

6. A copy of this order is made available at **www.vidyutombudsman.ap.gov.in**

Sd/- N.Basavaiah

VIDYUT OMBUDSMAN

To

1. G.Ezra Emmanuel, White House, Eden Garden, Gangadhara Nellore (V)(P), Gagadhara Nellore Mandal, Chittoor District
2. The Assistant Executive Engineer/Operation/APSPDCL/**Gangadhara Nellore, Chittoor District**
3. The Deputy Executive Engineer / Operation/APSPDCL/**Chittoor**
4. The Executive Engineer / Operation / APSPDCL/**Chittoor**

Copy To:

5. The Chairman, C.G.R.F., APSPDCL, 19/13/65/A, Srinivasapuram, Near 132 kV substation, Tirchanoor Road, Tirupati- 517 503.
6. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004 .