



**BEFORE THE VIDYUT OMBUDSMAN  
Andhra Pradesh :: Amaravathi**

:: Present ::

**N. Basavaiah, B.Sc. B.L.**

Date: 11-11-2021

Representation No.23 of 2021-22

**Between**

Korlepara Ekkayya, S/o. Balaramayya, Gollagudem (V), Unguturu (M), W.G. Dist  
– 534 406 ... Complainant

**And**

1. The Assistant Engineer / Operation / APEPDCL / Gollagudem
2. The Assistant Divisional Engineer / Operation / APEPDCL / Tadepalligudem-Rural
3. The Divisional Engineer / Operation / APEPDCL / Tadepalligudem ... Respondents

**ORDER**

The above representation came up for final hearing, by way of Video Conferencing, before me at the office of the Vidyut Ombudsman, Vijayawada on 09-11-2021. The complainant's representative and the respondents 2 and 3 were present. Having considered the representation and submissions of the parties present, the Vidyut Ombudsman passed the following:

1. Alleging that the respondents failed to comply with the order passed *in C.G.No.56/2021* by the *Forum for Redressal of Consumer Grievances in Eastern Power Distribution Company of A.P Limited, Visakhapatnam* directing the respondents to provide 24 hrs uninterrupted 3-Phase power supply to the subject matter of the service vide SC.Nos.000024 and 000139 of Gollagudem (V), the complainant submitted this representation.

2. The respondents submitted that the MRI data, sent through e-mail, shows that 24 hrs uninterrupted 3-Phase power supply to the subject matter of the service vide

SC.Nos.000024 and 000139 of Gollagudem village is being provided and that the order of the Forum is being complied with. The representative of the complainant submitted that the respondents are now providing power supply to the service connection of the complainant and did not dispute the above submission made by the respondents. A memo dated 09-11-2021 through e-mail has been submitted on behalf of the complainant to the above effect. Considering the above submissions coupled with the above memo, I feel there is no need or necessity to narrate the facts of this case or to frame any point for consideration. Therefore, this representation can be closed recording the above submissions and the memo.

3. In the result, this representation is closed recording the above submissions and the memo sent through e-mail on behalf of the complainant. There is no order as to costs. It is needless to mention that the complainant may move this authority if the respondents fail to comply with the orders of the Forum.

A copy of this order is made available at [www.vidyutombudsman.ap.gov.in](http://www.vidyutombudsman.ap.gov.in)

This order is corrected and signed on this the 11<sup>th</sup> day of November, 2021.

**Sd/- N. Basavaiah**  
**VIDYUT OMBUDSMAN, AP**

**To**

1. Korlepara Ekkayya, S/o. Balaramayya, Gollagudem (V), Unguturu (M), W.G. Dist – 534 406
2. The Assistant Engineer / Operation / APEPDCL / Gollagudem
3. The Assistant Divisional Engineer / Operation / APEPDCL / Tadepalligudem-Rural
4. The Divisional Engineer / Operation / APEPDCL / Tadepalligudem

**Copy To:**

5. The Chairperson, C.G.R.F., APEPDCL, P&T Colony, Seethammadhara, Near Gurudwara Junction, Visakhapatnam – 530 013.
6. The Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004.