



**BEFORE THE VIDUYUT OMBUDSMAN
Andhra Pradesh :: Amaravathi**

:: Present ::

N. Basavaiah, B.Sc, B.L.

Date: 27-10-2020

Appeal No. 10 of 2020-21

Between

A.Siva, M/s Welfare Buildings & Estates Pvt. Ltd., D.No. 46-19-2, Plot No.36,
Mandavaripeta, Donaparti, Visakhapatnam - 530016

... Appellant- complainant

And

1. Assistant Accounts Officer/ERO/**West-Visakhapatnam**
2. Assistant Executive Engineer / **O/Dondaparti**
3. Deputy Executive Engineer/**Dondaparti**
4. Executive Engineer/Operation/**Visakhapatnam Zone-I**

....Respondents

ORDER

The above appeal- representation came up for final hearing, by way of Video Conferencing, before me at the office of the Viduyut Ombudsman, Vijayawada on 22-10-2020. The appellant, his advocate, Sri.V.Poli Naidu, and the respondents except the third respondent, were present. Having considered the appeal-representation and submissions of the above parties present, the Viduyut Ombudsman passed the following:

1. This appeal has been preferred by the appellant-complainant against the order **dated.21-09-2020 in C.G.No:09/2020/Visakhapatnam**, passed by the **Forum for Redressal of Consumer Grievances in Eastern Power Distribution Company of A.P Limited, Visakhapatnam**, whereby and where-under the above Forum dismissed the complaint of the complainant questioning the CC bill dated: 13-12-2009 for Rs.2,88,553/-.

2. The detailed facts of this case are not so necessary. The case of the complainant consumer is that the above bill was wrongly billed, while the respondents denied the above case.

3. Ex-A1 & A2, on behalf of the complainant, and Ex-B1, on behalf of the respondents, were only marked before the Forum, without any oral evidence. After considering the material available on record, the Forum dismissed the complaint as stated supra. Not satisfied with the above order, the complainant preferred this representation .

4. The advocate for the appellant complainant submitted that his client paid Rs.1 lakh to the respondents after the Forum dismissing the complaint and has to still pay 3 lakh including the subsequent arrears to the respondents, that his client, who runs hotel business, has no much income due to covid-19 and is not in a position to pay the above amount in lump sum and that therefore, his client may be given four monthly installments to pay the above balance amount. It is submitted on behalf of the respondents that 2 or three installments may be granted as the hotel business has already been commenced. In view of the above submissions, I feel there is no need to frame any point for consideration or decide the appeal representation on merits. Therefore, the order of the Forum is to be

confirmed. Considering the above submissions, I am inclined to grant four monthly installments as submitted by the counsel for the appellant.

5. In the result, I confirm the order of the Forum and permit the appellant complainant to pay the balance amount including the arrears due to the Distribution Licensee in four monthly equal installments commencing from 15th November,2020. It is needless to mention that the respondents are at liberty to disconnect the electricity supply in accordance with law if the appellant complainant commits default in payment of any one of the above installments. This representation is, thus ,disposed of. No costs.

6. A copy of this order is made available in the website :
www.vidyutombudsman.ap.gov.in

This order is corrected and signed on 27th October, 2020.

S/d. N.Basavaiah

VIDYUT OMBUDSMAN A.P

To

1. A.Siva, M/s Welfare Buildings & Estates Pvt. Ltd., D.No. 46-19-2, Plot No.36, Mandavaripeta, Donaparti, Visakhapatnam – 530016
5. Assistant Accounts Officer/ERO/**West-Visakhapatnam**
6. Assistant Executive Engineer / **O/Dondaparti**
7. Deputy Executive Engineer/**Dondaparti**
8. Executive Engineer/Operation/**Visakhapatnam Zone-I**

Copy To:

9. The Chairman, C.G.R.F., APEPDCL, P & T Colony, Seethammadhara, Near Gurudwara Junction, Visakhapatnam – 530 013.
10. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 00