BEFORE THE VIDYUT OMBUDSMAN
Andhra Pradesh :: Hyderabad

:: Present ::

C. Ramakrishna

Date: 19-01-2016

Appeal No. 13 of 2015

Between

Sri. K. Pathi Raju, (Bharateeya Kissan Sangh Youth Leader), Kettavaram Village Jangareddygudem Mandal, West Godavari District.

... Appellant

And

1. The AE/Operation/APEPDCL/Lakkavaram/West Godavari District
2. The ADE/Operation/APEPDCL/J.R. Gudem/West Godavari District
3. The DE/Operation/APEPDCL/R.C. Puram/J.R. Gudem/West Godavari District

… Respondents

The above appeal filed on 08-07-2015 has come up for final hearing before the Vidyut Ombudsman on 11-01-2016 at Eluru. The appellant, as well as respondents 1 to 3 above were present. Having considered the appeal, the written and oral submissions made by the appellant and the respondents, the Vidyut Ombudsman passed the following:

AWARD

2. The appeal arose out of the complaint of the consumer about low voltage problem not being resolved by upgrading the existing DTr in spite of the orders from the CGRF. The respondents did not implement the CGRF's order and hence the appeal.

3. The appellant stated in his appeal that the CGRF had ordered on 23-12-2014 for the upgradation of the DTr for service connection number 193 from 63 kVA to 100 kVA; and that in spite of the said order, the respondents had not upgraded the transformer. He further stated that the respondents are asking money to be paid for the upgradation, in spite of the CGRF's order being silent about it.

4. Notices were issued for hearing the matter. The respondent ADE filed a written submission stating that the CGRF had ordered for the upgradation of the existing 63 kVA to 100 kVA; that there are six agricultural service connections with a connected load of 93 HP on that said existing DTr as opposed to the less than 63 kVA load that was there at the time of release of the service connections initially; that at the time of execution of HVDS works, the consumers had paid the additional load charges but that the execution of HVDS works was stopped on instructions of the higher authorities; that as per the DISCOM's guidelines wherever the capacity of an agricultural DTr has to be enhanced, the concerned consumers will have to bear the additional cost; that the same was intimated to the consumers and they had not paid the differential cost in spite of such intimation; that the low voltage problem was however rectified and that the load will be diverted to the newly constructed 33/11 kV sub station that is coming up at Kethavaram.

5. The respondents also had filed a copy of the letter written by the SE, Eluru to the CGM, O&CS, Visakhapatnam explaining among other things, the necessity of adopting a pragmatic depreciation rate for the existing DTrs in case of upgradations to higher capacity DTrs to encourage farmers to come forward more willingly to bear the differential cost of the upgradation of the DTrs.

6. During the course of the hearing, the appellant and the respondents confirmed what they stated in writing. The key point that arose for consideration in this appeal is the reason for non-implementation of the CGRF's order by the respondents.

7. During the course of the hearings, the respondents were asked to submit their reasons for the non-implementation of the CGRF's order. Though no proper explanation was forthcoming, the respondents, by 11-01-2016 filed a letter stating that the enhancement of the DTr from 63 kVA to 100 kVA had been carried out on 04-01-2016. On the same day, the appellant also filed a letter stating that the DTr had been upgraded and that he is happy with the outcome.

8. In view of this development, the appeal is hereby closed as settled to mutual satisfaction.

9. This order is corrected and signed on this 19th day of January**, 2016**.

10. A digitally signed copy of this order is made available at www.vidyutombudsman.ap.gov.in.

VIDYUT OMBUDSMAN

To

1. Sri K. Pathi Raju, (Bharateeya Kissan Sangh Youth Leader), Kettavaram Village, Jangareddygudem (M) West Godavari District - 534 312

2. The Assistant Engineer, Operation, Lakkavaram, APEPDCL, 33/11 kV SS, Opp: Formers Milk Diary, Devulapalli Cross Road, Lakkavaram West Godavari District - 534 451
3. The Assistant Divisional Engineer, Operation, APEPDCL, Near Kalarlay Junction, Beside 132/33 kV SS, Jangareddygudem, West Godavari District - 534 447
4. The Divisional Engineer, Operation, Beside Nerella Raja Mahindra Show Room, Eluru Road, R.C. Puram, Jangareddygudem, West Godavari District - 534 447

Copy to:

5. The Chairman, C.G.R.F., APEPDCL, P & T Colony, Seethammadhara, Near Gurudwara Junction, Visakhapatnam - 530 013
6. The Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004